

Privacy Policy

This website is owned and operated by Alpine Research llc. Alpine Research llc is responsible for taking your order, shipping it and providing you excellent customer service. This Privacy Policy describes information that Alpine Research llc collects, uses, and stores, including personal information (i.e., information that personally identifies you, such as your name, email address or billing information, or other data that can be reasonably used to infer this information).

This document focuses on information related to the operation of the public websites available at wifireremote.com and shop.wifireremote.com (each, a “Site”) and the operation of the WiFire Remote products.

Alpine Research llc respects your privacy and is committed to protecting personally identifiable information you may provide us through our Website. We have adopted this Privacy Policy ("Privacy Policy") to explain what information may be collected on our Website, how we use this information and under what circumstances we may disclose the information to third parties. This Privacy Policy applies only to information we collect through our Website and does not apply to our collection of information from other sources (unless specifically stated).

This document focuses on information related to the operation of the public websites available at www.wifireremote.com and shop.wifireremote.com (each, a “site”) and the operation of the WiFire Remote products. This Privacy Policy may change from occasionally without notice and any changes will be effective immediately upon the posting of the revised Privacy Policy. **WHEN YOU ACCESS OUR WEBSITE, YOU AGREE TO THIS PRIVACY POLICY. IF YOU DO NOT AGREE TO THIS PRIVACY POLICY, OR TO ANY CHANGES WE MAY SUBSEQUENTLY MAKE, IMMEDIATELY STOP ACCESSING OUR WEBSITE**

If, at any point, we decide to use your personally identifiable information in a manner materially different than what was stated at the time it was collected, we will notify users of this change by e-mail to the last e-mail address provided to us. Users will have a choice (by means of an opt-out opportunity) as to whether or not we use their information in this different manner. We will use information in accordance with the privacy policy under which the information was collected if you opt-out of the new policy.

Information Collected and Use

Purchase and Login Information: If you purchase WiFire Remote products from our Site, we request that you provide your name, email address, billing and shipping address, credit card information and any other information necessary to complete the transaction. If you create a WiFire Remote account, your name, billing and shipping address and the last four digits of your credit card information can be stored. We do not collect or store your full credit card information. Our credit card processing service provider, Authorized.net, will collect and store full payment card information from you, even as a guest user, when an order is placed until when it ships. If you create a WiFire Remote account and elect to have payment card information saved, Authorize.net will store your payment information, not Alpine Research.

Mailing List Information: Your email address will be required to properly set up & maintain your account and your email address will be retained by Alpine Research for such purposes. You will have the option while on the Alpine Research llc website to be placed on our mailing list *if you elect* to receive news relating to Alpine Research llc and its product line or promotions. We do not share your email address with any third parties.

WiFire Remote Usage information

If you are logged into your WiFire Remote account, we record the IP address you visit our website from, and if you have a WiFire Remote device or other connected device, we record adjustments you make to the product through the website interface. We store this data along with your email address, information about your WiFire Remote device, data collected directly by the device, a history of your device settings, and any other information we have collected about your use of WiFire Remote products and services.

Online Tracking and Your Choices

- Your selection of the “Do Not Track” option provided by your browser may not have any effect on our collection of cookie information for analytic and internal purposes. The only way to completely “opt out” of the collection of any information through cookies or other tracking technology is to actively manage the settings on your browser or mobile device to delete and disable cookies and other tracking/recording tools. (To learn more about cookies, clear gifs/web beacons and related technologies, you may wish to visit allaboutcookies.org).
- We do not permit third-party advertising partners to use cookies and other technology to collect information about your browsing activities over time and across different websites when you use our site.

Third-Party Sites and Features

Minors: Our Site does not knowingly collect or store any personal information about children under the age of 13.

DATA SHARING

Under no circumstance do we share personal information for any commercial or marketing purpose unrelated to the delivery of Alpine Research Products and services without asking you first. Period. We do not rent or sell our customer lists.

The following are the limited situations where we may share personal information:

- For external processing: We have vendors, service providers, and technicians who help with some of our processing and storage, including helping to answer your questions. They may also assist with monitoring our servers for technical problems. These technicians (as well as Alpine Research employees) can access certain information about you or your account in line with this work but these technicians are not allowed to use this data for non-Alpine Research purposes.
- For legal reasons: We may provide information to a third party if we believe in good faith that we are required to do so for legal reasons. For example, to respond to legal process, or comply with state and federal laws

Your personal information may be collected, processed and stored by Alpine Research or its service providers in the United States where our servers reside. As a result, your personal information may be subject to legal requirements, including lawful requirements to disclose personal information to government authorities.

SECURITY

Alpine Research llc takes security seriously and cares about the integrity of your personal information. We use commercially reasonable physical, administrative, and technological methods to transmit your data securely including HTTPS, TLS/SSL protocol, AES and RSA data encryption. The data is stored using Amazon’s AWS cloud service.

We have implemented security measures we consider reasonable and appropriate to protect against the loss, misuse and alteration of the information under our control. Please be advised, however, that while we strive to protect your personally identifiable information and privacy, we cannot guarantee or warrant the security of any information you

disclose or transmit to us online and are not responsible for the theft, destruction or inadvertent disclosure of your personally identifiable information. In the unfortunate event that your "personally identifiable information" (as the term or similar terms are defined by any applicable law requiring notice upon a security breach) is compromised, we may notify you by e-mail (at our sole and absolute discretion) to the last e-mail address you have provided us in the most expedient time reasonable under the circumstances; provided, however, delays in notification may occur while we take necessary measures to determine the scope of the breach and restore reasonable integrity to the system as well as for the legitimate needs of law enforcement if notification would impede a criminal investigation. From time to time we evaluate new technology for protecting information, and when appropriate, we upgrade our information security systems.

Changes to Privacy Policy

Please note that this privacy policy may change from time to time. We will provide notice of any changes on the website or by contacting you.

If you have any questions, please contact us at info@wifireremote.com . Last Updated: October 24, 2016.